

Customer Service Representative

We are looking for an upbeat individual to join our team located at our headquarters in Spring Lake Park, MN. The position involves a great deal of customer interaction over the phone, website and via email as we schedule service and sales visits. Internally, this role requires the ability to work within a fast-paced team environment and requires excellent communication skills as well as computer skills. This position offers a lot of variety! We will provide you with the training and tools that you will need to be successful, along with an excellent environment to learn, grow and interact with a variety of passionate individuals.

We have a great team that works hard, and enthusiastic about what they do. Our Customer Service Representatives are a fundamental part of our company success providing responsive and respectful customer service to our existing and prospective customer base, as well as the face of Water Doctors brand in the community.

What can Water Doctors offer you?

1. Great work life balance; flexible schedules
2. Off at noon on Friday's and weekends off
3. Paid time off, paid holidays off
4. Friendly working environment. Great team; enthusiastic, knowledgeable, flexible, and dedicated employees
5. Career advancement through training and development
6. Paid training
7. Employee discount
8. HSA with employer contribution
9. IRA with employer contribution
10. Health benefits
11. Employee recognition events and bi-annual and annual company meeting
12. Competitive base salary with high incentive potential
13. Year-end bonuses
14. Company provided tools, attire throughout the season

What do Customer Service Representatives do for Water Doctors?

1. Represent Water Doctors in the community in a safe and professional manner
2. Provide superior customer service going above and beyond to meet customers' needs
3. Promote and sell all Water Doctors products and services
4. Self-motivated and quick learner
5. Clean driving record and pass background check
6. Basic electronic skills

Pay: \$20-\$25 per hour

Shift: Monday- Friday, day shifts, no nights or weekends, part or full-time available